



## Job Offer: IT Support Officer

### Your profile:

- At least MBO level (secondary vocational education)
- Good knowledge of Microsoft 365 (Email, Teams, OneDrive, SharePoint, etc.)
- Experience in troubleshooting hardware and software issues (Windows/macOS)
- Certifications such as CompTIA A+, MCSA, Microsoft 365 Fundamentals are a plus
- Two years of similar experience is preferred, but not required.
- Good communication skills and a customer-focused approach

Fulltime, Monday through Friday, 8:00 till 16:00

### Responsibilities:

- Provide daily support to end users for Microsoft 365 and general IT issues
- Assist with the installation and configuration of workstations, printers, and other IT equipment
- Document common issues and solutions for the team
- Proactively resolve and prevent issues by monitoring systems and recommending improvements



# Kernel Information Technology N.V.

[www.kernel.sr](http://www.kernel.sr) 

[info@kernel.sr](mailto:info@kernel.sr) 

---

## What we expect:

- Customer-oriented behavior
- Sociable and helpful
- Resilient under pressure and solution focused

**Our core values – “Integrity, Resourcefulness and Clarity” – resonate with you.**

## Offer:

- Growth opportunities in a dynamic and young team
- Competitive salary with performance-based bonuses
- Good secondary benefits (pension plan, health insurance, phone plan)
- Opportunities to gain national and international experience

---

Interesting? Contact us at [info@kernel.sr](mailto:info@kernel.sr) with a CV or call +597 8608148 for more information.

